

# PLATINUM AUTOGUARD *WITH GLASS SERVICE*

## SERVICE PROCEDURE



### Claim for Service Submission

- Prior to undertaking any repair, submit a parts and labour estimate, along with photos of the damage to **autoguardclaim@firstcanadian.ca** for review.
- First Canadian Protection Products (FCPP) will provide you with the claim status upon review of the claim submitted as well as authorization for approved services.

### Payment

- Once the service is complete, submit the signed repair order to FCPP for payment.  
Email: **autoguardclaim@firstcanadian.ca**  
Mail: First Canadian Protection Products  
320 Sioux Road  
Sherwood Park, AB T8A 3X6
- The invoice must include the date, vehicle description, and owner information.
- Payments will only be made by FCPP once the work has been completed by the repair facility. In no instance will FCPP pay or compensate you directly in the event an Eligible Component is damaged.

**Failure to obtain authorization from us prior to work being undertaken will result in FCPP not being obligated to make any payment in connection with such work.**

If you have any questions about the form or its application, please call our Claims department at 780-410-4517 or email **autoguardclaim@firstcanadian.ca**.