

CLAIM PROCEDURES



THIS FORM APPLIES TO ALL OF THE FOLLOWING PROGRAMS

PLATINUM
SHIELD PROTECTION

PLATINUM
RV GUARD

PLATINUM
AUTO GUARD

- Return your vehicle to your selling dealer or a licensed repair facility.
- Provide the dealer with a copy of your certificate.
- **If the repair facility is not the selling dealer, provide a copy of the claim form.**
- The dealer/repair facility will need to supply a parts and labour estimate and pictures of the affected area being claimed for.
- Pictures, claim form, and estimates must be submitted for review to:

Email chemicalclaim@firstcanadian.ca
for the following:

- Surface rust
- Rust perforation
- Undercoat damage
- Faded paint
- Fabric stains and cracked leather

Email autoguardclaim@firstcanadian.ca
for the following:

- Dents and dings
- Exterior scratches
- Cracked or peeled exterior decals
- Interior cuts, tears, and burns
- Damaged awning arms and fabric
- Damaged roof vents

- First Canadian Protection Products will inform the dealer of claim status upon review of claim submitted.

If you have any questions about the form, or its application, please call our claims department at 780-410-4517 or email either chemicalclaim@firstcanadian.ca or autoguardclaim@firstcanadian.ca