

PLATINUM

SHIELD PROTECTION



PLATINUM SHIELD PROTECTION CLAIM PROCEDURE

- Return your vehicle to your selling dealer.
- Provide the dealer with a copy of your Platinum Shield Protection certificate.
- The dealer will be required to supply a parts and labour estimate as well as pictures of the affected area being claimed for.
- In the event of a rust or surface rust claim with a Corrosion Control Module installed, we will require a picture of the module and images showing how the three wires are fastened to the vehicle for the installation.
- Pictures, claim form, and estimate are to be submitted to FCPP at chemicalclaim@firstcanadian.ca for review.
- FCPP will inform the dealer of claim status upon review of claim submitted.

If you have any questions, please call our Chemical Claim Department at **780-410-4517** or email at chemicalclaim@firstcanadian.ca.