

**PLATINUM**  
SHIELD PROTECTION

**PLATINUM**  
AUTO GUARD



## **PLATINUM SHIELD AND AUTO GUARD CLAIM PROCEDURE**

- Return your vehicle to your selling dealer or licensed repair facility.
- Provide the dealer with a copy of your Platinum Shield Protection certificate.
- **If the repair facility is not the selling dealer, provide a copy of the claim form.**
- The dealer/repair center will be required to supply a parts and labour estimate as well as pictures of the affected area being claimed for.
- In the event of a rust or surface rust claim with a Corrosion Control Module installed, we require pictures of the module and how the three wires are fastened to the vehicle for the installation.
- Pictures, claim form, and estimate are to be submitted to FCPP at [chemicalclaim@firstcanadian.ca](mailto:chemicalclaim@firstcanadian.ca) for review.
- FCPP will inform the dealer of claim status upon review of claim submitted.

If you have any questions about the form or its application, please call our Chemical Claim Department at **780-410-4517** or email at [chemicalclaim@firstcanadian.ca](mailto:chemicalclaim@firstcanadian.ca).