



PLATINUM KEY AND REMOTE CLAIM PROCEDURE

- Return the vehicle to your selling dealer or licensed repair facility.
- Present the dealer/repair center with a copy of your Platinum Key and Remote certificate.
- **If the repair facility is not the selling dealer, provide a copy of the claim form.**
- The dealer/repair center will be required to supply a parts and labour estimate.
- If available include pictures of the damaged key/remote.
- Pictures, claim form, and estimate are to be submitted to FCPP at **keyclaim@firstcanadian.ca** for review.
- FCPP will inform the dealer of claim status upon review of claim submitted.

If you have any questions about the form or its application, please call our Key and Remote Claim Department at **780-417-5486** or email at **keyclaim@firstcanadian.ca**.